

# Lytham Voice: Data Protection Policy

## 1) Definitions

1. Personal data is information about a person which is identifiable as being about them. It can be stored electronically or on paper, and includes images and audio recordings as well as written information.
2. Data protection is about how we ensure we protect the rights and privacy of individuals, and comply with the law, when collecting, storing, using, amending, sharing, destroying or deleting personal data.

## 2) Responsibility

1. Overall and final responsibility for data protection lies with the volunteers who represent Lytham Voice who are responsible for overseeing activities and ensuring this policy is upheld.
2. All Lytham Voice volunteers are responsible for observing this policy, and related procedures, in all areas of their work for the group.

## 3) Overall policy statement

1. Lytham Voice needs to keep personal data about its volunteers and supporters in order to carry out Lytham Voice's activities.
2. We will collect, store, use, amend, share, destroy or delete personal data only in ways which protect people's privacy and comply with the UK General Data Protection Regulation (GDPR) and other relevant legislation.
3. We will only collect, store and use the minimum amount of data that we need for clear purposes, and will not collect, store or use data we do not need.
4. We will only collect, store and use data for:
  - purposes for which the individual has given explicit consent, or
  - purposes that are in our group's legitimate interests, or
  - contact with the individual whose data it is or
  - to comply with legal obligations, or
  - to perform public tasks.
5. We will provide individuals with details of the data we have about them when requested by the relevant individual.
6. We will delete data if requested by the relevant individual, unless we need to keep it for legal reasons.
7. We will endeavour to keep personal data up-to-date and accurate.
8. We will store personal data securely.
9. We will keep clear records of the purposes of collecting and holding specific data, to ensure it is only used for these purposes.

10. We will not share personal data with third parties without the explicit consent of the relevant individual, unless legally required to do so.
11. We will endeavour not to have data breaches. In the event of a data breach, we will endeavour to rectify the breach by getting any lost or shared data back. We will evaluate our processes and understand how to avoid it happening again. Serious data breaches which may risk someone's personal rights or freedoms will be reported to the Information Commissioner's Office within 72 hours, and to the individual concerned.
12. To uphold this policy, we will maintain a set of data protection procedures for our volunteers to follow.

## **4) Review**

This policy will be reviewed every two years

Date: 17 April 2024

# Lytham Voice: Data Protection Procedures

## 1) Introduction

1. Lytham Voice has a data protection policy which is reviewed every two years. In order to help us uphold the policy, we have created the following procedures which outline ways in which we collect, store, use, amend, share, destroy and delete personal data.
2. These procedures cover the main, regular ways we collect and use personal data. We may from time to time collect and use data in ways not covered here. In these cases we will ensure our Data Protection Policy is upheld.

## 2) General procedures

1. Data will be stored securely. When it is stored electronically, it will be kept in password protected files. When it is stored on paper it will be filed and held in a lockable filing cabinet.
2. When we no longer need data, or when someone has asked for their data to be deleted, it will be deleted securely. We will ensure that data is permanently deleted from computers, and that paper data is shredded.

## 3) Mailing list

1. We will maintain a mailing list. This will include the names and contact details of people who have signed up to receive information from Lytham Voice or have contacted Lytham Voice by emailing [hello@lythamvoice.co.uk](mailto:hello@lythamvoice.co.uk).
2. When people sign up to the mailing list we will explain how their details will be used, how they will be stored, and that they may ask to be removed from the list at any time. We will only send them messages which they have consented to receive.
3. We will not use the mailing list in any way that the individuals who signed up have not consented to.
4. We will provide information about how to be removed from the list with every mailing.

## 4) Review

These procedures will be reviewed every two years

Date: 17 April 2024

